

Job Description

Company	C5i
Position Title	Implementation Engineer / Technical Lead, Platforms & Solutions
Reporting to	Sr. Manager / Director, Platforms & Solution
Schedule	Full-Time
Work Location	Bengaluru / Mumbai

Overview

C5i

C5i is a pure-play AI & Analytics provider that combines the power of human perspective with AI technology to deliver trustworthy intelligence. The company drives value through a comprehensive solution set, integrating multifunctional teams that have technical and business domain expertise with a robust suite of products, solutions, and accelerators tailored for various horizontal and industry-specific use cases. At the core, C5i's focus is to deliver business impact at speed and scale by driving adoption of AI-assisted decision-making.

C5i caters to some of the world's largest enterprises, including many Fortune 500 companies. The company's clients span Technology, Media, and Telecom (TMT), Pharma & Lifesciences, CPG, Retail, Banking, and other sectors. C5i has been recognized by leading industry analysts like Gartner and Forrester for its Analytics and AI capabilities and proprietary AI-based platforms.

Global offices

United States | Canada | United Kingdom | United Arab of Emirates | India

Job Summary:

The role:

This role will be part of a dynamic product organization that is continuously exploring and innovating in the areas of Augmented Analytics and Generative AI and Intelligent Automation around fascinating domains of Competitive Intelligence, Digital Experience Optimization, Conversation Rate Optimization, Market Insights etc. across multiple industry verticals viz; Technology, Media, Telecom, Retail, CPG and Manufacturing.

Key Responsibilities:

1. Technical leadership of product implementation team to drive the customer success for various product implementations.
2. Build effective implementation designs and plans covering business objectives, technology design, functional requirements and client environment requirements
3. Closely work with client stakeholders (mid-to-senior level) to onboard them with the technology design, customization options and
4. Implementation design and customization- of core product for client specific needs and ensuring the implementation is of high quality, performance oriented and secured.
5. Contribute toward product roadmap by assimilating and aggregating observations, learnings, automations and components collected during the implementations.
6. Deliver results against measurable KRAs and meet individual, team and BU goals in effective manner.
7. Continuously acquire and demonstrate knowledge in form of innovative solutions using right combination of technology, domain, process, and people.

Applied Skills:

In this role and within the team the opportunities and assignments will challenge each one to deploy their inherent and acquired skills in the areas of:

1. Designs, programs, configures, tests, debugs, deploys, documents and maintains web service applications using a variety of software development toolkits such as spring boot, core java, testing/verification applications and other tools such as JUnit, while adhering to specific development best practices and quality standards.
2. Object-oriented programming (OOP) concepts and patterns.
3. Strong communication skills, including the ability to convey technical information effectively to both IT and business audiences
4. Business problem solving and solution design.
5. Customer centric value delivery
6. Effective and targeted communication
7. Creative and imaginative representation of solution and offering.
8. Collaborative ideation and participative learning

Core Technical Skills:

- Minimum 6-10 years of web development experience using JAVA. The candidate's main focus should be on application development in Java Spring Boot Micro Service
- Should have worked on developing micro services, Rest API Design, Development and integration (of the 3rd party applications).
- Familiarity with databases (e.g. MySQL, MongoDB)
- Additional experience in other technologies like Drools, Big Data stack like Nutch, Solr , React, Angular , node is preferred

Qualifications & Experience

1. Minimum Bachelor's degree Computer Applications /Electronics or equivalent.
2. 8-10 years relevant experience in software engineering / product customization
3. Nice to have – good knowledge of Python, SQL, process automation.
4. Experience in facing and interacting with global customer for shaping or delivering enterprise solutions.
5. Ability of working in a multi-locational collaborative team environment.
6. Experience working in an agile environment.

C5i is proud to be an equal opportunity employer. We are committed to equal employment opportunity regardless of race, color, religion, sex, sexual orientation, age, marital status, disability, gender identity, etc. If you have a disability or special need that requires accommodation, please keep us informed about the same at the hiring stages for us to factor necessary accommodations.