

Job Description

Company	C5i
Position Title	Senior Analyst/Associate Manager
Reporting to	Director & above
Schedule	Full-Time
Work Location	Mumbai/Bengaluru/Gurugram/Coimbatore

Overview

C5i

C5i is a pure-play AI & Analytics provider that combines the power of human perspective with AI technology to deliver trustworthy intelligence. The company drives value through a comprehensive solution set, integrating multifunctional teams that have technical and business domain expertise with a robust suite of products, solutions, and accelerators tailored for various horizontal and industry-specific use cases. At the core, C5i's focus is to deliver business impact at speed and scale by driving adoption of AI-assisted decision-making.

C5i caters to some of the world's largest enterprises, including many Fortune 500 companies. The company's clients span Technology, Media, and Telecom (TMT), Pharma & Lifesciences, CPG, Retail, Banking, and other sectors. C5i has been recognized by leading industry analysts like Gartner and Forrester for its Analytics and AI capabilities and proprietary AI-based platforms.

Global offices

United States | Canada | United Kingdom | United Arab of Emirates | India

Job Responsibilities

We are looking for a MuleSoft Quality Assurance (QA) Specialist to join our team. The ideal candidate will be responsible for ensuring the quality, functionality, and performance of MuleSoft integration solutions by performing thorough testing across APIs, connectors, and integrations.

- **Test Planning & Execution:** Develop and execute comprehensive test plans and test cases for MuleSoft APIs and integrations.
- **Functional Testing:** Perform manual and automated testing to validate MuleSoft flows, services, and API endpoints.
- **Integration Testing:** Ensure seamless integration between MuleSoft and other enterprise systems (e.g., databases, CRMs, ERPs).

- **Automation Testing:** Work with the automation team to create and maintain automated test scripts for continuous integration.

- **Defect Tracking:** Identify, log, and track defects, working closely with the development team for resolution.
- **Collaboration:** Partner with business analysts, developers, and other stakeholders to ensure requirements are met and functionality is validated.
- **Reporting:** Provide regular updates on testing progress, issues, and quality metrics.

Requirements & Qualifications:

- 3+ years of experience in Quality Assurance / Testing with a focus on MuleSoft integrations.
- Experience with MuleSoft Anypoint Platform and testing Mule APIs, flows, and connectors.
- Strong skills in manual testing and API testing (Postman, SoapUI, etc.).
- Familiarity with automation tools (JUnit, MUnit for MuleSoft).
- Experience with Agile testing methodologies.
- Strong problem-solving skills and attention to detail.

Preferred Qualifications:

- Familiarity with CI/CD pipelines (Jenkins, GitLab).
- Experience with performance testing tools like JMeter.
- ISTQB or other QA certifications.

C5i is proud to be an equal opportunity employer. We are committed to equal employment opportunity regardless of race, color, religion, sex, sexual orientation, age, marital status, disability, gender identity, etc. If you have a disability or special need that requires accommodation, please keep us informed about the same at the hiring stages for us to factor necessary accommodations.